



Unity Medical Center (UMC) complies with applicable Federal civil rights laws and does not discriminate based on race, color, national origin, age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)). Unity Medical Center does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex. This notice is available at Unity Medical Center’s website: www.unitymedcenter.com.

UMC provides reasonable modifications for people with disabilities as well free appropriate auxiliary aids and services to communicate effectively with us, such as qualified sign language interpreters, written information in other formats (large print, audio, accessible electronic formats, other formats).

UMC provides free language assistance services to people whose primary language is not English, which may include qualified interpreters and information written in other languages. If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact Kari Novak, Clinic Manager who serves as the Civil Rights Coordinator.

If you believe that UMC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Civil Rights Coordinator in person or by mail, phone, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you.

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| <u>Mail:</u> 164 W 13 th St Grafton, ND 58237 | <u>Telephone:</u> 701-352-2000 | <u>Fax:</u> 701-352-9381 | <u>Email:</u> knovak@unitymedcenter.com |
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You can also file a civil rights complaint electronically with the U.S. Department of Health and Human Services, Office for Civil Rights, through the Office for Civil Rights Complaint Portal: <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>. Or you can contact the office by mail or phone at:

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| <u>Mail:</u> U.S. Department of Health and Human Services 200 Independence Avenue SW Room 509F, HHH Building Washington, D.C. 20201 | <u>Telephone:</u> 1-800-368-1019 1-800-537-7697 (TDD) |
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Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.